

## Frequently Asked Questions (FAQs)

These FAQs are designed to help you to understand the process of returning to school from Monday 8<sup>th</sup> June. Please use these questions to help you make informed decisions about your child returning to school.

**1. How many family bubbles will there be potentially returning to school?**

There are potentially 6 family bubbles of up to 15 children returning on Monday 8<sup>th</sup> June. We continue to be open for children of critical workers (a further 2 bubbles).

**2. What are your plans for supporting social distancing?**

The short video sent to parents before half term will be used to teach and reinforce the concept <https://www.tsatrust.org.uk/about/coronavirus/>. We have also created visual cues for all classrooms and shared areas to help children's understanding. We will use phrases such as 'you are currently too close, please move away' so that they understand when they need to remember expectations.

**3. How have classrooms been organised?**

The Government acknowledges in their guidance for schools that 2 metre social distancing is very challenging in primary schools. We have spaced out tables to accommodate up to 15 children. We have removed soft furnishings and removed access to shared resources such as Reading corners and Maths trolleys.

**4. Will my child be taught by a familiar adult?**

Due to splitting all classes into two family bubbles, we have needed to use a range of staff from across the school. Therefore, we cannot guarantee that your child will be taught by a familiar adult.

**5. What will my child be taught?**

The Government does not expect schools to deliver the full broad national curriculum. We will teach a varied timetable that includes time outside, but also essentials such as Reading and Maths. As some children are unable to return to school for various reasons, we will continue to provide distance learning.

**6. What should my child bring to school?**

Children should bring a healthy snack and a wipe clean lunch box if they are bringing their own lunch, and sunhat or coat if needed. Children should not bring anything else (no bags, pencil cases or toys). If it is sunny, please apply sun cream before they arrive at school. We cannot send reading books/contact books home at this time.

**7. Does my child need to wear school uniform?**

Your child should not wear school uniform. They should wear clean clothes every day. Their clothes should be suitable for indoor and outdoor sports. No sandals or open toed shoes (trainers are best).

**8. What happens at lunchtime?**

The children will eat lunch in their bubble classroom. They will have an allocated outdoor space for playing at lunchtime where they can play with others in their bubble. They will not be allowed to play with children who are not in their bubble.

**9. Will children have playtime?**

Children will have 20 minutes for break time and 20 minutes for lunch outside play and children have been allocated a zone/area to play in. Children will be able to play freely with their family bubble equipment; any other equipment such as climbing frames in some playgrounds will be cleaned after each bubble has used them. Where possible we have also used other areas for additional outside learning such as the garden area.

**10. I would like to speak to the teacher, how do I contact them?**

Please email [office@penhaleinfantschool.org.uk](mailto:office@penhaleinfantschool.org.uk) or continue to use the year group emails and a member of staff will either respond to your email or telephone you at the earliest convenience. Unfortunately, no face to face meetings are currently possible.

**11. Can I drop my child off outside of the allocated drop off times?**

Due to a strict timetable this will not be possible. Parents will not be permitted to drop children outside of the allocated 10-minute window provided. Any child who arrives late (after the allocated time) will need to wait outside the gate, with their parent/carer, whilst social distancing, on the main playground until 10:00am when all other family bubbles have accessed the site.

**12. I think I am going to be late and miss my allocated pick up time - what do I do?**

You will need to telephone the office on 0333 3602185 and state what time you anticipate arriving at the school. On arrival to the school, parents will need to call the office again to state that they have arrived; you will then need to wait outside the gate on Lincoln Road until we can safely bring your child through this area of the school. Please note that parents may need to wait patiently.

**13. Can I speak to a member of staff in the main office?**

We are limiting any visitors to the school. Therefore, parents and other visitors will not be permitted to enter the office unless it is an emergency. Parents are asked to telephone the office to speak to a member of staff on 0333 3602185.

**14. Why does my child need to wear a wrist band, and could my child end up in a bubble on their own?**

Easy identification is key to help manage the volume of people on the site. We also need to be able to identify children within a set family quickly, especially as initially some children and staff will be unknown to each other- staff in the bubble will also wear the wrist band. Due to the potential volume of children returning to school, family bubbles have been planned carefully to ensure children and adults are safe, therefore children could be in a very small bubble. Children will not be allowed to change bubbles.

**15. My child has SEND needs/medical/other needs how will staff know about these?**

All staff have been informed about information for children in their family bubble. Any child with a serious medical/health need would have a Health Care Plan that will be shared with staff. Equipment related to SEND needs will be with the child in their family bubble.

**16. How will first aid be administered if needed?**

We will take a cautious common-sense approach. If a child needs first aid, we will administer the first aid to ensure that the child is comforted and supported. Where possible first aid will be administered outside as being in the open air as much as possible is advisable and thorough hand washing will take place before and after.

**17. Can I refuse to send my child to school?**

It is a parent's choice to send their child to school during these times and usual attendance procedures will be suspended. We will continue to provide distance learning via the website to support learning at home where possible. We fully respect parent's decisions - however please inform the school of your decision - you can change your mind at a later date but will need to give at least a week's notice.

**18. My child is attending but is unwell today (not Covid-19 related) what process should I follow?**

Please telephone or email the school office as you usually would so that we are aware and know not to expect your child on site for that day. They can return as usual when they are feeling better.

**19. My child has been given a course of anti-biotics, but I believe they are well enough to return to school, are you able to administer the medicine?**

Please notify the school and we will email you a copy of the paperwork that we will need parents to complete. Please advise the school of your intended drop off time and we will admit you to the main office to drop off the medicine. We will follow our usual procedures to ensure we provide your child with the medication as prescribed.

**20. Can my child use the toilet when needed or will this be restricted?**

Each bubble either has toilets within the classroom or allocated toilets within the school. We will restrict the toilet area to one child at a time to support social distancing, however if a child indicates to an adult that they would like to use the facilities, they will always be granted permission. Hand washing posters and guidance have been added to every toilet area in the school.

**21. How often will classrooms be cleaned?**

Areas with high usage such as door handles and stair rails will be cleaned frequently throughout the day. Individual classrooms, including toilet areas, will be cleaned regularly throughout the day as well as having table-top surfaces cleaned as often as necessary. E.g. a child sneezes at their table, this will be wiped over immediately. Shared areas will be cleaned after every bubble has 'visited' the area and before another bubble uses the area.